



Reservation & Cancellation Policy

Reservation

Reservation can be made by phone at 2798 0668, through email to info@lelehongkong.com or with our online reservation system.

Credit Card information is required to secure a reservation. For special menus or events, we require deposit.

A Deposit of 50% of the minimum spend is required to secure a Private Dining Room Reservation and parties with more than 10 guests.

Cancellation and Rescheduling fee will be applied through the given credit card according to le le's cancellation policy.

Cancellation and Reschedule Policy

Any Cancellation or rescheduling of your reservation is required to be notified by phone or email at 2798 0668, through email to info@lelehongkong.com 72 hours prior to your reservation to avoid cancellation fee. Please note that that same policy applies to any COVID – related situations.

Cancellation and Rescheduling Policy – Parties above 10 guests

A deposit of 50% of the Minimum Spend is required to secure the reservation.

Cancellation and rescheduling fee apply if:

- a) Cancellation is made within 7 days prior to the reservation. Paid deposit will be forfeited.

Cancellation and Rescheduling Policy – Main Dining Area

Cancellation fees apply if:

- a) Cancellation or party reduction is made within 72 hours prior to the reservation. 50% of the on-day menu price per person will be charged.
- b) Cancellation or party reduction is made on-day. Full amount of on-day menu price per person will be charged.

Cancellation and Rescheduling Policy – Private Dining Room

A deposit of 50% of the Minimum Spend is required to secure the reservation at Private Dining Room.

Cancellation fee applies if:

- a) Cancellation is made within 72 hours prior to the reservation. Required deposit will be forfeited.
- b) Cancellation is made on-day. Full amount of the minimum spend will be charged.

In case of any refund, "Stripe" Our third-party payment company will charge 5% of your deposit as processing fee. The restaurant will not be able to support this charge on your stead.

If you are running late, please contact the restaurant so that we know you will still be joining us. On the condition if we do not hear from you after 30 minutes of your reservation time, the table will be considered as No-Show and subject to Cancellation Policy.